

## REPLIES TO THE QUERIES

### Regarding Procurement & Installation of IT Equipment/ Computer Hardware, Licensed Software, Networking, Video Conferencing System, Furniture and Misc. Items

| Queries   | Reply  |
|---|--|
| <p>1. Authorized partners of OEM (Distributors, Resellers or Authorized Letter from mentioned Partners) for items where applicable<br/>Only partner can resell on the behalf of OEM's , distributor's generally work is to provide prices and processing orders on the behalf of Partner to OEM. Kindly make the RFP to partner specific.</p> <p>2. Past Experience with Planning Commission: Up to 10 marks may be deducted on level of performance up to minus 10. (between +10 to -10 Marks)- Kindly remove this clause.</p> <p>3. Kindly make separate LOT of Software Licenses because as a Largest System Integrator we are not dealing in Laptops. Desktops and Printers – Pls make sure equal participation.</p> <p>4. Please remove Performance security clause for Software Licenses as licenses delivered electronically &amp; warranty &amp; support backed by OEM.</p> <p>5. Kindly revise the payment terms to 60% on delivery &amp; 40% on deployment</p> <p>.</p> | <p>Details given in the bidding document will be followed.</p> |
| <p><b>Following queries came under discussion during pre-bid:</b></p> <p>(i) <u>LOT # 1: COMPUTER HARDWARE &amp; SOFTWARE</u><br/>a. Vendor raised his concern about an item of Lot-I that document scanner may be quoted as a separate item. It was clarified that as per bidding document the whole Lot must be quoted.</p> <p>(ii) <u>LOT # 2: DIGITAL EQUIPMENT</u><br/>a. No queries</p> <p>(iii) <u>LOT # 3: NETWORKING</u><br/>b. Vendors desired to visit the locations where computer network needs to be established. Vendors surveyed the locations on the same day for establishing computer network. The details of existing network which are as follows were provided to vendors for the compatibility of the proposed network:</p>  |  |

- Next day support of Juniper SRX345 (Qty=2) for one year
- Next day support of Juniper EX4300 (Qty=2) for one year

(iv) LOT # 4: VIDEO CONFERENCING

c. SLA for Video Conference system was clarified to the vendor, that SLA can be signed after one year warranty and support period.

d. Vendor asked about the number of LED screens to install. It was clarified that quantity is mentioned in the bidding document.

(v) LOT # 5: MISC. ITEMS

e. No queries

4. Vendors raised concern over delivery time limit of 06 weeks in the bidding document, as getting OEM is time taking process. It was clarified that the equipment is urgently required before June. Therefore, time limits will be strictly adhered to by the intended bidders.

5. Vendors asked about partial bidding option i.e. item wise consideration. It was clarified that being Turnkey Project, bidders are required to quote Lot wise complete solution including installation, commissioning and testing of equipment with after sales services as per details given in the bidding document.